



Mitchell E. Daniels, Jr., Governor
State of Indiana

Indiana Family and Social Services Administration
Anne Waltermann Murphy, Secretary

**Indiana Family and Social Services Administration Eligibility Modernization
Voluntary Community Assistance Network (V-CAN)**

Client Support Materials Request Form

Please complete this form to request Client Support Materials for V-CAN Access Point and Referral member sites. Pictures of the materials are located on the back of this form for your convenience. **If you have multiple office locations where materials are needed, please complete a form for each office location.**

Please note: This form can be completed in Microsoft Word, saved and e-mailed – or, it can be printed and FAXed or mailed (see back page for contact information).

Organization Name: _____

Contact Person: _____

Shipping Address: _____

City/ST/Zip: _____

County: _____

Contact Phone: _____

Contact E-mail: _____

V-CAN Membership Level: Access Point - Publicized Access Point – Non-Publicized Referral Member
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Listed below are descriptions for the client support materials you can request for your V-CAN Access Point or Referral site (examples are provided on the back of this page). You can reorder materials at any time. Please only order one Internet Roll-Menu or Call Center Tip Stand for each client tool (computer or phone) at your site.

Access Points can select among the following materials, depending on the tools offered (i.e., computer or phone):

- **Internet Roll-Menu** - placed next to a computer; includes tips for using the Internet Screening or Online Application
- **Call Center Tip Stand** - placed next to a phone; includes tips for using the toll-free line
- **Poster** - includes information on where to apply for assistance
- **Pens** - includes the Internet address and toll-free number
- **Magnets** - includes the Internet address and toll-free number
- **Business Cards** - includes the Internet address and toll-free number
- **Postcards** - includes tips on how to apply and information to have on hand

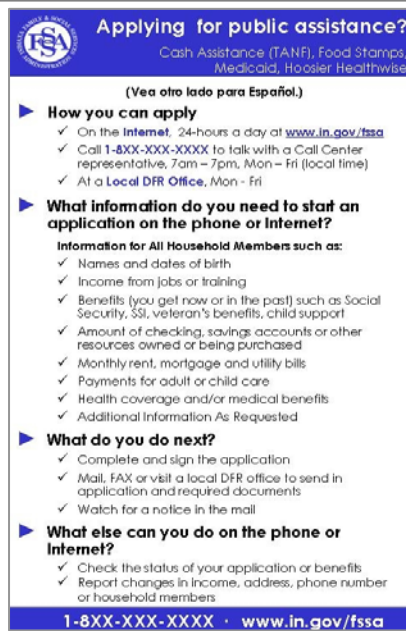
Referral Members can select among the following materials:

- **Poster** - includes information on where to apply for assistance
- **Pens** - includes the Internet address and toll-free number
- **Magnets** - includes the Internet address and toll-free number
- **Business Cards** - includes the Internet address and toll-free number
- **Postcards** - includes tips on how to apply and information to have on hand

Client Support Materials



Poster (18x24)



Postcard (8x5)



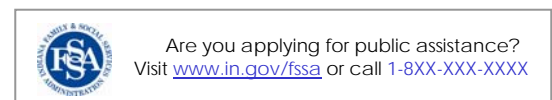
Call Center Tip Stand
(8x5 with stand)



Internet Roll-Menu



Magnet or Business Card (2x4)



Pen content

Internet Roll-Menu (*double-sided English/Spanish*)

Quantity ____

Call Center Tip Stand (*double-sided English/Spanish*)

Quantity ____

Postcard (*double-sided English/Spanish*)

Quantity ____

Business Card (*double-sided English/Spanish*)

Quantity ____

Pens (*English only*)

Quantity ____

Poster (*English or Spanish versions*)

English ____ Spanish ____

Magnet (*English or Spanish versions*)

English ____ Spanish ____

Thank you for placing an order! The IBM-led Coalition will deliver your order as soon as it is processed. If you have questions about your order, please contact us at vcn@us.ibm.com. Please e-mail, mail or FAX your completed order form(s):

E-mail: vcn@us.ibm.com

Mail: Indiana Eligibility Modernization
PO Box 40977
Indianapolis, IN 46240-0977

FAX: (317) 706-2660